

Terms

Online Payment –

Terms & Conditions for Online Payment:-

1. All Master, Visa, Debit Cards are accepted for transactions on the payment gateway available through the portal.
2. All Debit card transactions over Imperial Academy's site are carried out through a secured payment gateway.
3. Cardholders making Fee Payment online can verify the amount directly credited to their institute's Student Account.
4. At no point must the cardholder disclose his/her Debit card number, date of expiry or the CVV number over a call to anyone.
5. By paying through any valid Debit Card owned by you or as legally provided by you. You are agreeing that there shall be no charge back in respect of any transaction done on the site.
6. Payment should be made through Debit Card which is having 3D secure password only.
7. Imperial Academy's payment gateway is linked through software services provided by Crafsol Software.

General Terms & Conditions

- 1) Imperial Academy does not engage in direct retail activities. Payment gateway on our portals is being provided by HDFC Bank Ltd, using their own payment gateway.
- 2) All Fee Payments made over a weekend will be reflected in subsequent week.
- 3) Cardholder must verify the Class and section opted for before making the payment.
- 4) Cancellation and refund of fee(s) will be resolved as per terms mentioned by individual institute.
- 5) On activation of the online payment service, standard terms mentioned will apply.
- 6) The success and failure of a card transaction is at the sole discretion of the card issuing bank. Imperial Academy assumes no responsibility for any dispute arising there from.
- 7) Imperial Academy shall not be responsible for any fraudulent or disputed transactions. In case of a dispute regarding any card transactions made by cardholder through Imperial Academy portal, the same must be resolved by cardholder directly with Your Bank/Debit card issuer. You agree to not make Imperial Academy a party to any such dispute. Imperial Academy shall not be liable to you/ cardholder for any consequence arising out of any fraudulent or disputed transactions.
- 8) Payments made online through Credit cards will be charged 1.5% + service tax applicable.
- 9) Imperial Academy reserves the right at any time, without prior notice, to add or vary all or any of these terms and conditions or to replace, wholly or in part this Fee Payment facility or to withdraw it completely.
- 10) By making a Fee Payment over the Imperial Academy portals, you hereby agree to comply with these terms and conditions and waive any right to claim ambiguity in these terms and conditions. You agree to release, indemnify and hold harmless Imperial Academy and its respective affiliates, advertising and promotion agencies, and all of its respective agents, representatives, officers, directors, president, managing director, shareholders and employees from and against any injuries, losses, damages, claims, actions, or any liability of any kind resulting from or arising from your or any third party's use (or misuse) of the Fee Payment facility available over Imperial Academy portal.
- 11) Payment mode selected for fees payment must be maintained throughout the transaction. Any discrepancies arising will be sole responsibility of banks and not of Imperial Academy.

Student Undertaking

It is assumed that all students seeking admission under Imperial Academy and paying fees online have carefully read the terms and conditions in the website and further agree to abide by the rules and regulations of the respective Institute.

Students submitting the admission application for any class under Imperial Academy are assumed to have read the rules and policies related to provisional admission, cancellation of admission and refund of fees and disclaimers above and agree to the same.

A student, with admission cancelled by Imperial Academy due to non-compliance of eligibility or non-payment of school fees within the prescribed timeline, will not be eligible for any refund of the school fees and any such request will not be entertained.

Students must submit a formal application in Imperial Academy for the same, as per dates declared by student section.

Refund of School Fees

Students desiring to cancel their admission need to submit an application for cancellation of admission. However, no fees are refunded except caution money if applicable. The original receipt of caution money must be given to the accounts office for refund. No refund / claims will be entertained beyond 3 months from the date of withdrawal.

Students will receive the refund of the caution money paid by them as per terms and conditions set by Imperial Academy.

Jurisdiction

All disputes between the applicant I student and the Institute(Imperial Academy), including any dispute relating to purchase of application form, Prospectus, payment of fees, refund of fees, admission, examination, certification, etc. shall be exclusively subject to jurisdiction of only Indore Courts.